

I am in favor of Choice Communications being allowed access to Innovatives phone lines so they can compete with them in the US Virgin Islands.

The phone service down here is terrible. I had to wait 3 months once just to get a phone line installed. Also it is not uncommon to get "all circuits are busy now" and not be able to make calls for hours sometimes. This also holds true for calls coming into the island from the states. Many times I have had clients tell me they couldn't get through. 800 numbers many times are busy, when the party I am calling tells me no one was on the phone. For nearly a year I had Innovatives DSL Internet service. I have documented at least 250 days of sub dial-up speeds (less than 44kbps) or no access at all, and this is on a service they advertise as "individual connections will provide from 1.544 Mbps to 512 Kbps downstream and about 128 Kbps upstream". When my service went down all together, I never received replies to my service calls, which I had to leave a message. This went on for 2 weeks and I finally had to go with the a local dial-up service.

This is ridiculous, and the only way this will change is for competition to come into the market place, otherwise they have NO reason to change.

Sincerely,
Gary Felton

-----060705040003010303060102
Content-Type: text/x-vcard; charset=utf-8;
name="photographer.vcf"
Content-Transfer-Encoding: 7bit
Content-Disposition: attachment;
filename="photographer.vcf"

begin:vcard
fn:Gary Felton
n:Felton;Gary
org:Gary Felton Photographer
adr;dom;;;PO BOX 11539;ST THOMAS;CA;00801
email;internet:photographer@garyfelton.com
tel;work:340-774-1922
tel;home:340-998-3454
x-mozilla-html:TRUE
url:http://garyfelton.com
version:2.1
end:vcard

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